



tandem™ User Group & Information Security Conference



April 4-5, 2011 • Embassy Suites Outdoor World • Grapevine, TX

PROGRAM

In order to show our appreciation for your loyalty and our commitment to providing the best service, we have launched the first annual **tandem User Group and Information Security Conference**. The two-day program will include educational sessions on **tandem** software and information security.

The objective of the information security conference is to bring you new information around technology and security in the financial industry. Topics presented by fellow bankers and security experts include common IT audit findings, cloud computing, social engineering, social media, online corporate account takeover, and mobility.

We have designed the **tandem** Software User Group to provide a rich learning environment for developing and maintaining your Information Security Program. If you currently own one or more **tandem** software modules or would like to see them in action, bring your laptop and come prepared to work on your Program. Our team of auditors will be ready to assist you.

REGISTRATION/CANCELLATION

CoNetrix is offering an early-bird registration fee of \$295 per person until February 15, 2011. After that date, the registration fee will be \$375 for each individual attending the conference. Please register online at www.CoNetrix.com/UserGroup. CoNetrix will send one invoice for all members registered under the specified billing address. You may also register by completing the attached form and returning it with your fee as indicated in the form's instructions.

Confirmation will be emailed to you prior to the conference. Full registration fees will be refunded if written notice is received no later than March 4, 2011. There is no refund after this date. For additional information, contact CoNetrix at 800-356-6568 or info@conetrix.com.

HOTEL INFORMATION

Embassy Suites Outdoor World is a full service, upscale, all-suite hotel located in the heart of Dallas/Fort Worth metropolitan area, just 1.5 miles north of DFW International Airport. Guests of the AAA 4-diamond rated Embassy Suites Outdoor World hotel stay in spacious two-room suites and receive a complimentary cooked-to-order breakfast and nightly manager's reception.

CoNetrix has negotiated a block of rooms for the nights of April 3-5 at a low rate of \$154 per night. This rate includes a full cooked-to-order breakfast, nightly cocktail reception, and transportation to and from DFW International Airport. This is a significant discount over standard



rates and is only good until March 13, 2011. Be sure to reserve your room early. Visit CoNetrix.com/UserGroup or call 972-724-2600 and say you're with the CoNetrix **tandem** User Group.

GRAPEVINE ATTRACTIONS

Grapevine is the premier leisure destination in North Texas. With a variety of stores for great shopping, an abundance of restaurants, attractions for everyone in the family and a one-of-a-kind urban wine trail, a trip to Grapevine is a wonderful experience. Nearby attractions include:

- Grapevine Mills Mall
- Ranger Ballpark in Arlington - Home of the Texas Rangers
- American Airlines Center - Home of the Dallas Mavericks and Dallas Stars
- Cowboys Stadium - Home of the Dallas Cowboys
- Live entertainment including the Grapevine Opry, the Glass Cactus and more
- Wineries of Grapevine - Main Street Grapevine
- Lake Grapevine Marina
- Cowboys Golf Course
- Bass Pro Shops Outdoor World
- Sixth Floor Museum at Dealey Plaza
- Dallas Zoo & Aquarium, Ft. Worth Zoo
- Six Flags and Hurricane Harbor Water Park
- Texas Motor Speedway

CONFERENCE ENTERTAINMENT

All business and no fun would certainly make for a dull conference! To make sure that doesn't happen, we have reserved a block of tickets to see the 2010 American League Champion Texas Rangers take on the Seattle



Mariners on the evening of April 4th. For just \$35 per person, we have arranged transportation to and from the ballpark and a game ticket in the "All You Can Eat Seats".

Each ticket includes all you can eat grilled chicken sandwiches, hot dogs,

nachos, peanuts, popcorn, and soft drinks, served in the air-conditioned grill behind the Upper Home Run Porch.

The All You Can Eat area in the grill and bar behind the Upper Home Run Porch has multiple seating areas, including tables and seats on the glass overlooking the playing field, three bar areas, and sports programming on over 100 televisions, including several big screens. You won't want to miss out on all the fun, so be sure to reserve a ticket on our site when registering!

GUEST SPEAKERS

BILL PARCELL, SVP DIRECTOR OF TECHNOLOGY
FIVE STAR BANK, ROCKLIN, CA

Bill has more than 30 years of experience in technology and information security working for the Federal Government, Fortune 1000 companies and the banking industry. His résumé includes work across a broad arena including the Department of the Air Force, Computer Science Corp, Entex, and Siemens. Currently Bill serves as the Director of Technology and Security Officer for a community bank in Sacramento, California. He directly oversees and manages all technology-related activities of the bank including vendor management and information security. A self-proclaimed "tech-junkie", Bill says he's lucky to get paid for doing what he loves.

CHRIS HENDRICKS, GIAC, VP INFORMATION SECURITY
TEXAS BANK & TRUST COMPANY, LONGVIEW, TX

Chris has more than 18 years of professional network and IT security experience (eleven of those years in banking and the last eight as Network and Security Engineer). His specializations include networking, communications, and IT security. He performs the daily functions of network oversight and management, assists with creating and enforcing the bank's Information Security Program, and sits on various technology committees.

JOHN PINNA, SVP & CHIEF INFORMATION OFFICER
EMPIRE NATIONAL BANK, ISLANDIA, NY

John has more than 20 years of banking industry experience. His current responsibilities include directing cash management, item processing, information technology initiatives, bank operations, and system integrations for Empire National Bank. Prior to joining Empire National Bank, John held the position of Senior Vice President and Management Information Officer at Long Island Commercial Bank. John attended Penn State University and has numerous credentials from prestigious organizations such as the American Institute of Banking. A member of the Association of Information Technology Professionals, Long Island chapter, he has recently been elected to FIS Global's User Planning Committee for the FIS Bankway core application.

MIKE MARTONE, SVP INFORMATION TECHNOLOGY
CENTRAL BANK, HOUSTON, TX

Mike has more than 15 years of experience in Information Technology and 10 years delivering computer services to bankers. As a field service technician, Mike visited community banks in Texas and Louisiana. As a bank employee, Mike's roles range from helping with day-to-day computer issues to bank-wide strategic planning. Business continuity planning, as well as security of information, the bank network, email, and Internet browsing are all responsibilities Mike balances daily with his goal of empowering bank employees to serve customers. Mike served on the Texas Bankers Association Information Technology and Operations Conference planning committee for the 2008 and 2009 conferences and as chair for the 2010 conference.

SHERI PARISH, VP IT COMPLIANCE
TEXAS BANK & TRUST COMPANY, LONGVIEW, TX

Sheri has more than 21 years of banking, accounting, and audit experience. Eighteen of those years were spent in banking with ten years spent in the Information Technology (IT) Department. She has a B.B.A. in Accounting and a minor in Finance. Her specializations include IT compliance, policies, IT project coordination, and IT risk assessments. She is responsible for coordinating internal/external IT audits and assessments, regulatory exams, Technology Steering Committee information, and is a member of the bank's Vision 2020 Team, Technology Steering Team, and the Texas Banker's Electronic Crimes Task Force.

QUESTIONS

For questions, please call 800-356-6568 or email info@conetrix.com to get in touch with your designated territory representative.

SCHEDULE

Monday, April 4, 2011

8:00am - 10:00am	Registration	Convention Concierge
6:00am - 9:00am	Full breakfast for Embassy Suites Outdoor World hotel guests	Atrium
9:00am - 10:00am	Pre-conference workshops - During the pre-conference workshops, we have designated areas for various topics covered in both tracks. There will be facilitators in each area; however, this time is for information sharing & collaboration, so come prepared to learn and share. Track 1 - tandem Software Question & Answers Modules covered during this question/answer session include: <ul style="list-style-type: none">• Information Security Risk Assessment• Information Security Policies• Business Continuity Planning• Vendor Management Track 2 - Information Security Questions & Answers Technology and information security topics for discussion include: <ul style="list-style-type: none">• Virtualization/Cloud Computing• Internet Banking and ATM Security• Hot Topics in Information Security	Classroom I
9:00am - 10:00am	Refreshments and Sponsor Exhibits	Preston Trail Foyer
10:00am - 10:15am	Welcome & Introduction	General Session
10:15am - 11:15am	Keynote Address - Security Breaches, Response and Controls <i>Russ Horn, COO, CoNetrix</i> "Cyber attackers empty business accounts in minutes"; "Five indicted for Bank Security Breach"; "IT insider admits stealing info for 2,000 bank employees"; "U.S. Bank lawsuit..." Headlines like these have plagued the banking community over the past few years. The security landscape of today's Internet-connected bank has expanded to include global threats; therefore, banks must take a strong stance on security to ensure their information and assets are protected from a wide variety of threats.	General Session
11:20am - 11:55am	Concurrent Breakout Sessions Track 1 - tandem Introduction & Update <i>Brady Cook, Director of Software Development, CoNetrix</i> This session will include an introduction to Information Security Program regulations and guidance and a general overview of the tandem Security & Compliance Software. In addition, current and future enhancements will be discussed. Track 2 - Information Security Horizon <i>Neil Baldridge, Director of Security Services, CoNetrix</i> The information security landscape has changed considerably in the last year. The proverbial "cat and mouse" game poses the question, "who is the cat and who is the mouse?" In the session, we will review threats from 2010 and the threat landscape for 2011, using resources such as the Verizon 2010 Data Breach Investigations Report, the Cisco 2010 Annual Security Report, and the McAfee 2011 Threats Predictions Report.	Classroom I Classroom II
12:00pm - 1:00pm	Lunch Buffet Sponsor Exhibits Open	Atrium

1:00pm - 2:15pm	Concurrent Breakout Sessions	
	Track 1 - tandem Business Continuity Planning	Classroom I
	<i>Carl Cope, Security & Compliance Consultant, CoNetrix</i> This session will highlight the key areas of the BCP software, including: business impact analysis (BIA), preparedness controls, emergency checklists, business process restoration, and testing. In addition, we will walk through the steps on how to start, finish, and maintain your plan.	
	Track 2 - Common IT Audit Findings	Classroom II
	<i>Neil Baldrige, Director of Security Services, CoNetrix</i> <i>Keith Laughery, Security & Compliance Consultant, CoNetrix</i> <i>Stephanie Chaumont, Security & Compliance Consultant, CoNetrix</i> <i>Thomas Owen, Security & Compliance Consultant, CoNetrix</i> In this session, we will discuss current and emerging security threats faced by community banks. The threats are compiled from more than 100 security engagements (IT audits, network assessments, penetration tests) performed in 2010. The presentation is designed to be interactive and provide meaningful information related to high-risk and repeat findings.	
2:20pm - 3:00pm	Concurrent Breakout Sessions	
	Track 1 - Tools, Training, Tasks & Calendar	Classroom I
	<i>Brady Cook, Director of Software Development, CoNetrix</i> This session will highlight various ancillary software tools within <i>tandem</i> , including: Employee Alerts, Storm Event Statistics, ACL Report Generator, LMS Training, Calendar, and Tasks.	
	Track 2 - Banking in a Mobile World	Classroom II
	<i>Mike Martone, SVP Information Technology, Central Bank</i> Over the past few years, mobile technology has dramatically changed banking. Whether it is mobile devices (laptops, data phones, iPads) or mobile banking, the demand for mobility is driving financial institutions to address these technologies. In this session, we will review past trends and discuss the future of mobility. In addition, we will examine threats associated with these new technologies.	
3:00pm - 3:30pm	Break for Refreshments Sponsor Exhibits open	Preston Trail Foyer
3:30pm - 4:15pm	Online Corporate Account Takeover	General Session
	<i>Sheri Parish, VP IT Compliance, Texas Bank & Trust Company</i> <i>Chris Hendricks, VP Information Security, Texas Bank & Trust Company</i> Cyber crimes are targeting corporate and small business accounts, resulting in business disruptions and significant monetary losses due to fraudulent transfers from these accounts. Often times the majority of these funds cannot be recovered. First identified in 2006, this type of fraud is known as "Corporate Account Takeover". Initially, cyber criminals only attacked large corporations. They have now begun to target small businesses, school districts, and municipalities. Education is the first step to combating cyber-criminal activity. This session will review current trends in online corporate account takeovers and discuss how community banks and their customers can detect and protect against this type of threat.	
5:30pm	Shuttle departure for Texas Rangers game Be early!	Front Entrance
7:05pm	Texas Rangers vs. Seattle Mariners	Rangers Ballpark in Arlington

2011 CoNetrix tandem User Group & Information Security Conference

Tuesday, April 5, 2011

7:30am - 8:00am	Registration	Convention Concierge
6:00am - 9:00am	Full breakfast for Embassy Suites Outdoor World hotel guests	Atrium
8:00am - 8:15am	Introduction	General Session
8:15am - 9:30am	Banker Panel - IT Banking Hot Topics <i>Panelist: Bill Parcell, SVP Director of Technology, Five Star Bank</i> <i>Panelist: Carolyn Baker, EVP, HCSB</i> <i>Panelist: David Haverkamp, Director of Marketing, Community National Bank</i> <i>Panelist: Jeremy Ferrell, SVP, COO, CFO, AimBank</i> <i>Panelist: John Pinna, SVP & CIO, Empire National Bank</i> <i>Moderator: Neil Baldrige, Director of Security Services, CoNetrix</i> The banker panel will consist of our <i>tandem</i> Advisory Board members. Neil Baldrige will moderate the discussion, which will focus on current IT hot topics related to banking: including IT examination issues, new regulations, banking technology trends, and information security.	General Session
9:30am - 10:00am	Break for Refreshments Sponsor Exhibits Open	Preston Trail Foyer
10:00am - 10:55am	Concurrent Breakout Sessions Track 1 - tandem Information Security Risk Assessment <i>Keith Laughery, Security & Compliance Consultant, CoNetrix</i> In this session, we will go through the steps to complete an Information Security Risk Assessment. Additionally, we will examine how <i>tandem</i> assists in guidance toward high risk areas and how you can use the software to manage the risk. Track 2 - Cloud Computing: Sunny Skies or Storm Warning? <i>Rob Garrison, Director of Network Consulting, CoNetrix</i> Cloud computing and virtualization are the hot topics today, but how can these technologies help your institution? In this session, we will define and discuss cloud computing and virtualization technologies, with an emphasis on real-world value. In addition, we will explore the benefits, risks, and regulatory implications of the cloud.	Classroom I Classroom II
11:00am - 11:55am	Concurrent Breakout Sessions Track 1 - tandem Information Security Policies <i>Thomas Owen, Security & Compliance Consultant, CoNetrix</i> In this session, we will examine how <i>tandem</i> helps your policies be active, instead of passively sitting on a shelf. We will show you how to leverage tasks, meeting agendas, the acceptable use policy (AUP), and updates to make your policies work for you. Track 2 - Phish Tales: Stories of Social Engineering Attacks <i>Bill Parcell, SVP Director of Technology, Five Star Bank</i> Phishing attacks are a common threat to banks today. This session will review case studies of recent social engineering attacks on financial institutions. Following each case study, we will discuss what the institution could have done to defend against the attack. We will conclude with a review of preventative controls, both technical and human, and discuss ways you can test and train to better prepare for social engineering attacks.	Classroom I Classroom II

12:00pm - 1:00pm	Lunch Buffet Sponsor Exhibits Open	Atrium
1:00pm - 2:15pm	Concurrent Breakout Sessions	General Session
	Track 1 - tandem Vendor Management	Classroom I
	<i>Stephanie Chaumont, Security & Compliance Consultant, CoNetrix</i> This session will show you how you can use vendor/service risk management to define your vendor significance, risk, and due diligence requirements. We will also examine key features such as contract reviews, notification settings, and vendor events to help you document and manage your service providers.	
	Track 2 - TBD: reserved for hot topic	Classroom II
	<i>Ed McMurray, Security & Compliance Consultant, CoNetrix</i> This session is reserved for the release of new regulatory guidance around information security or a current "hot topic."	
2:20pm - 3:00pm	Concurrent Breakout Sessions	
	Track 1 - tandem Identity Theft Prevention Program	Classroom I
	<i>Ed McMurray, Security & Compliance Consultant, CoNetrix</i> This session will review the Identity Theft Prevention Program module, including: red flags, covered accounts, risk assessment, training, and board reporting.	
	Track 2 - Risks & Rewards of Social Media	Classroom II
	<i>John Pinna, SVP & CIO, Empire National Bank</i> Social media is the new "big thing". Our employees and customers use it, and our marketing department is constantly talking about it. But how can social media sites help our bank, and what are the security risks associated with opening up or using these sites? This session will discuss the rewards and security risks associated with social media.	
3:00pm - 3:30pm	Break for Refreshments Sponsor Exhibits Open	Preston Trail Foyer
3:30pm - 4:30pm	Keynote Address - Future of Banking, Trends and Technologies	General Session
	<i>Russ Horn, COO, CoNetrix</i> The year 2011 anticipates great trials and opportunities for banks. With increased regulatory burden, decreased traditional income opportunities, more sophisticated threats, and a new Internet/mobile/social customer, financial institutions must be aggressive about security, innovation, and cost containment. Many financial institutions are using technology to aid in this effort. In this session, we will address breakthrough technologies and innovative trends expected to be a key differentiator in allowing banks to position themselves to not only survive, but thrive, in the coming years.	

2011 tandem USER GROUP SPONSORS

We gratefully acknowledge the generous support from our sponsors. Please help us thank them by visiting their exhibits in the Preston Trail Foyer.



HOGAN FINANCIAL SYSTEMS INC.
www.hoganfin.com

In-house or data center, your bank has another option. Hogan Financial has served community banks in the Southwest since 1998. Through our unique concept of "core hosting", our clients have the best of both worlds: we house and operate their in-house core system. Whether it's core hosting, item processing services, real-time ATM/ Debit card authorization, strategic consulting, or disaster recovery services for your institution, our mission is to serve. Superior service at a competitive price is the trademark of our company. Come by our booth or contact us and let's talk about your needs.



ZIXCORP
www.zixcorp.com

Zix Corporation delivers the only email encryption service designed with your most important relationships in mind. Over 1,300 financial institutions, including the most influential companies and government organizations, use ZixCorp's proven Email Encryption Service, including the FDIC and the SEC. ZixCorp's Email Encryption Service is powered by ZixDirectory™, the largest email encryption community in the world. The 22 million members of the ZixDirectory feel secure knowing their most important relationships are protected.



NETWORK BOX

NETWORK BOX, USA
www.networkboxusa.com

Network Box USA, Inc., the American arm of Network Box Corp., was formed in response to the escalating danger posed by security breaches, virus attacks and similar threats arising from widespread use of the Internet. Its mission is to provide enterprises of all sizes with a cutting-edge computer network security solution that is effective yet affordable.



CONTRACT CREATIVE
www.jerryshelton.com

Contract Cre8ive is a father and son freelance creative team. We enjoy working with our clients on strategy and Marketing execution. Our core skill set includes, videography, editing, graphic design and creative concepts.



NQATIV
www.nqativ.com

nQativ's state-of-the-art accounting software and HR/ PR system, Activity, is the result of a 13-year ongoing software project combining 30 years of customer input with enhanced functionality through a cohesive real-time architecture. nQativ strives to provide the same high level of service and customer satisfaction that has been our trademark for the past 33 years.

2011 tandem ADVISORY BOARD

BILL PARCELL, SVP DIRECTOR OF TECHNOLOGY
FIVE STAR BANK
ROCKLIN, CA

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ISLANDIA, NY

JEREMY FERRELL, SVP, COO, CFO
AIMBANK
LITTLEFIELD, TX

CoNETRIX SPEAKER BIOGRAPHIES

BRADY COOK, MCPD, MCITP, MCDBA, MCAD, SECURITY+, PROJECT+
CoNETRIX, DIRECTOR OF SOFTWARE DEVELOPMENT

Brady Cook is the Director of Software Development for CoNetrix and has more than nine years of experience in information technology. He has led the design and development of the CoNetrix *tandem* software project from its beginning. Brady holds a B.B.A. degree in Computer Information Systems from West Texas A&M University and an M.S.B.A. degree in Management Information Systems from Texas Tech University. Over his career he has worked on software development projects for many high profile companies such as Microsoft and Samsung.

CARL COPE, CISA, CISSP

CoNETRIX, SECURITY AND COMPLIANCE CONSULTANT

Carl's professional technical experience began more than 25 years ago with a background in writing, communications, print production, and web development. He audits site administration policies and procedures against federal regulations, assists with creating custom Information Security Programs, and provides consultation in security committee meetings.

ED McMURRAY, CISA, CISSP, CCNA

CoNETRIX, SECURITY AND COMPLIANCE CONSULTANT

Ed has more than 14 years of professional technical and security experience. Four of those years, he served as an Intelligence Officer in the U.S. Air Force. He has a B.S. in Mathematics and a minor in Electrical Engineering. His specializations include networking, communications, and security. He audits site administration policies and procedures against federal regulations, assists with creating custom Information Security Programs, and provides consultation in security committee meetings.

KEITH LAUGHERY, CISA, CISSP

CoNETRIX, SECURITY AND COMPLIANCE CONSULTANT

Keith has more than 25 years of professional experience with a background in financial planning, accounting and computer system administration. He has a B.S. in Business Administration. He audits site administration policies and procedures against federal regulations, assists with creating custom Information Security Programs, and provides consultation in security committee meetings.

NEIL BALDRIDGE, Ph.D., CISA, CISM, CISSP

CoNETRIX, DIRECTOR OF SECURITY SERVICES

Neil was a cofounder of CoNetrix. He has been involved in Information Technology management for more than 25 years with experience in audit, risk assessment, policy development, software development, and research and development. Neil currently serves as Director of Security Services where he oversees security testing and consulting.

ROB GARRISON

CoNETRIX, DIRECTOR OF NETWORK CONSULTING

Rob has been involved in Information Technology for more than 20 years with experience in enterprise network administration, disaster recovery, and IT management. Rob currently serves as Director of Network Services where he oversees hosting, network consulting, and managed services for CoNetrix.

RUSS HORN, CISA, CISSP

CoNETRIX, CHIEF OPERATIONS OFFICER

Russ serves as the Chief Operations Officer for CoNetrix. In addition to performing IT audits and security consulting, he has taught technology courses at the university level, spoken at various security conferences, and published multiple security articles. Russ has a B.A. in Mathematics and an M.S. degree in Management Information Systems.

STEPHANIE CHAUMONT, SECURITY+

CoNETRIX, SECURITY AND COMPLIANCE CONSULTANT

Stephanie has more than three years of professional technical experience. She has a B.A. in Mathematics and a minor in English. Currently, she is preparing for her CISSP certification. She audits site administration policies and procedures against federal regulations, assists with creating custom Information Security Programs, and provides consultation in security committee meetings.

THOMAS OWEN, CISA, CISM, CISSP, MCSA: SECURITY, SECURITY+, NETWORK+

CoNETRIX, SECURITY AND COMPLIANCE CONSULTANT

Thomas has more than seven years of professional technical experience with a background in the educational sector. He has a B.S. in Technology Management with a minor in Business Administration. He audits site administration policies and procedures against federal regulations, assists with creating custom Information Security Programs, and provides consultation in security committee meetings.

1st Annual CoNetrix *tandem* User Group & Information Security Conference REGISTRATION

- Please duplicate form for each registrant.
- Registration fee per attendee: \$295 before February 15, 2011; \$375 after February 15, 2011

First Name: _____ Last Name: _____

Title: _____ Work Phone: _____ Extension: _____

E-mail Address: _____

Company Name: _____

Company City: _____ Company State: _____

If you wish to have wireless Internet access in the conference meeting area during the conference, it can be purchased for \$40 per user (note: you must furnish your own wireless-enabled laptop).

Would you like to include wireless Internet access for an additional \$40?* Yes No

Join us at the Texas Rangers vs. Seattle Mariners game on April 4, 2011 at 7:05pm. For just \$35 per person we have arranged transportation to and from the ballpark and a game ticket in the "All You Can Eat Seats".

How many tickets would you like to purchase?** _____

BILLING ADDRESS (each bank will receive one invoice)

Company Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

If you have a disability that may impact your participation, please forward a statement regarding your special needs to CoNetrix.

BREAKOUT SESSIONS

Please select the breakout sessions you would prefer to attend. You will not be required to attend the breakout session you choose, but this will help us in preparing resources for the conference.

DAY 1

tandem User Group Track

- tandem* - Introduction & Update
- tandem* - Business Continuity Planning
- tandem* - Tools, Training, Tasks & Calendar

Information Security Track

- Information Security Horizon
- Common IT Audit Findings
- Mobile Devices

DAY 2

tandem User Group Track

- tandem* - Information Security Risk Assessment
- tandem* - Information Security Policies
- tandem* - Vendor Management
- tandem* - Identity Theft Prevention Program

Information Security Track

- Cloud Computing
- Social Engineering
- TBD - Reserved for hot topic
- Risk & Rewards of Social Media

ONLINE REGISTRATION AVAILABLE.

PLEASE GO TO: CoNETRIX.COM/USERGROUP

PLEASE COMPLETE AND MAIL WITH CHECK TO:

CoNETRIX

5214 68TH STREET, SUITE 200

LUBBOCK, TX 79424

800-356-6568 / 806-687-8600 PHONE

806-687-8511 FAX

* Wireless Internet access in the conference meeting area does not include Internet access in other areas of the hotel. Wireless Internet access in other areas can be purchased through the hotel.

** Texas Rangers game tickets include admission to the game, dinner, and transportation.